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**June 16th, 2018 - Davy has been working as an SAP Consultant since 2000 and started working in the SAP IS U Module but as of 2002 he has mainly worked as functional SAP CRM consultant and SAP Authorizations consultant'**

**'SAP CRM Wikipedia**  
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*October 29th, 2015 - Master the business processes and configuration for SAP Customer Relationship Management This guide offers the details you need about key SAP CRM functionality and customization Understand the key SAP CRM business processes and then configure the system for marketing sales and service From'*

**'Start with Service and Add Promotion Carefully Forbes**  
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**'SAP takes another shot at CRM on demand**  
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